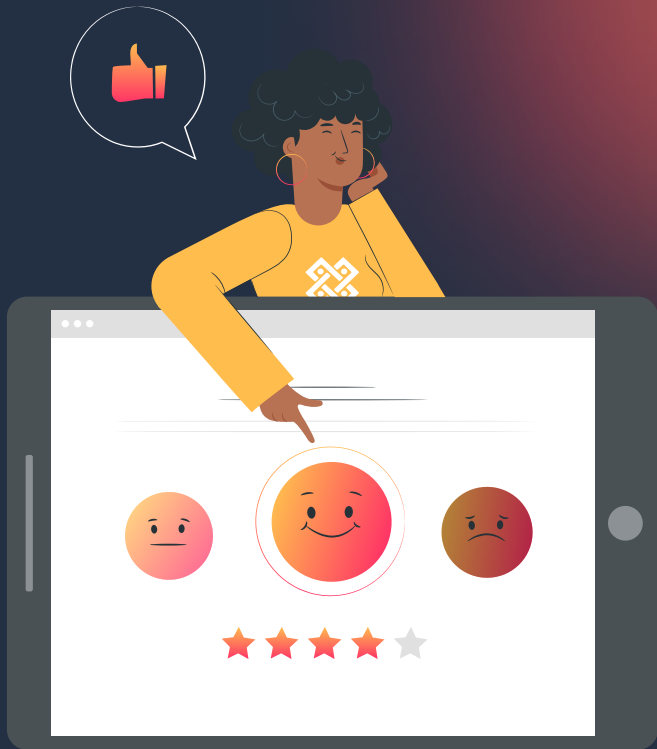


# Client Satisfaction Assessment Template

Thank you for taking the time to complete this brief client satisfaction assessment. Your honest feedback is crucial in helping us improve our services and continue delivering exceptional results.



**Company Size:** ☐ Small (1-10 employees) ☐ Medium (11-50 employees) ☐ Large (50+ employees)

**Please Specify Industry:** \_\_\_\_\_

### Instructions:

Please rate your satisfaction with the following statements on a scale of 1 (Strongly Disagree) to 5 (Strongly Agree). You can also leave additional comments to elaborate on your answers.

Statement	1 (Strongly Disagree)	2	3	4	5 (Strongly Agree)	Comments
The agency clearly understood my business goals and challenges.						
I felt the agency took the time to tailor their services to my specific needs.						
Communication with the agency was clear, consistent, and timely.						
I felt comfortable and confident reaching out to the agency team members.						
The agency actively listened to my feedback and addressed my concerns.						
The agency kept me informed of project progress throughout the engagement.						
The agency delivered the project on time and within budget.						
The quality of the work delivered by the agency met or exceeded my expectations.						
Overall, I am satisfied with the services provided by the agency.						

**Help us understand your needs:**

What are your biggest challenges in achieving your marketing goals?

\_\_\_\_\_

How can we improve our services to better serve you?

\_\_\_\_\_

Is there anything else you would like to share about your experience working with our agency?

\_\_\_\_\_